

Selling and Listing Policy

At Recycled Jewellery, we offer a seamless and transparent process for individuals looking to list or sell their preloved diamonds, jewellery, and gold. Here's how it works:

1. Selling Conditions:

1.1 Customers can easily initiate the selling process by filling out the required information, which will be under "You sell or we buy" on our website. Our system generates an automated quotation based on the provided details. It's important to note that this quotation is preliminary and subject to final evaluation by one of our trusted sales representatives.

2. Listing Conditions: If you choose to rather list your item on our website, you can set the selling price either at the quoted amount or at a price of your choice, provided it does not exceed 20% above the given quote. Bearing in mind that Recycled Jewellery has a 10% listing fee.

4. Recycled Jewellery's Listing Service: For pieces listed on our website, we offer a comprehensive listing service to enhance the piece's appeal and marketability. We provide complimentary collection of the listed piece, bringing it to our offices. Our experts will clean, polish, and assess the piece one final time before taking high-quality product pictures for the website listing.

4.2 Collateral for Trust: We understand the need for trust in a new business relationship. To provide peace of mind, when we collect the jewellery item for listing, we will offer an upfront amount as collateral to the customer. This collateral amount serves as assurance while the jewellery piece is in our care. Upon returning the item back to your care, the collateral amount will have reflected in our bank account before the item will be released.

6. Listing Duration and Follow-Up:

Listed pieces will be showcased on our website for up to three months. If a piece remains unsold after this duration, we will contact the customer to discuss the next steps, ensuring a mutually beneficial resolution. At Recycled Jewellery, our goal is to provide a hassle-free and trustworthy platform for both selling and listing your treasured jewellery pieces. We are committed to transparency and exceptional customer service throughout the process. For any further inquiries or to begin the selling or listing

process, please don't hesitate to contact us either via telephone: +27 78 437 8742 or via email: info@recycledjewellery.co.za.